

***New!*****Reporting with Sniffer Enterprise Reporter****Sniffer<sup>®</sup>  
UNIVERSITY****Course Code: TRN-161-TCL****Course Level: Introductory****Duration: Two Days**

*Reporting with Sniffer<sup>®</sup> Enterprise Reporter* focuses on the installation and configuration of the enterprise reporter appliance to provide short and long-term reporting in your network environment. This two-day introductory course provides an in-depth look at the critical aspects of configuring and managing enterprise reporter appliances in medium and large enterprise-wide networks. Participants learn how to customize the appliance for their network configuration and create reports that will help them monitor and manage network resources more effectively. Key concepts are reinforced through hands-on exercises and interactive "Try it now!" labs.

**Required Prerequisite**

Before taking this class you must attend one of the following:

- Management with Sniffer Distributed (TRN-113-TCL)
- Students must have a working knowledge of LAN technologies and topologies, the OSI reference model, and the function of network devices

**Students Learn To**

- Install and configure the Sniffer Enterprise Reporter appliance
- Access resource via a web based interface
- Create and manage user profiles
- Navigate the reports interface
- Use Sniffer<sup>®</sup> Enterprise Reporter and Sniffer Application Intelligence reports to identify performance problems
- Quickly analyze and troubleshoot the data collection process
- Fine-tune Sniffer Enterprise Reporter performance for optimum use in any environment

**Suggested Next Course**

- Management with Sniffer Enterprise Administrator (TRN-151-TCL)

**Contact Information**

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UNIVERSITY**Course Code: TRN-161-TCL**  
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**Duration: Two Days****DAY ONE****Product Overview**

- Installation
- Web Interface
- User Profiles
- Managing Data
- Lab Exercise: Configuration

**Sniffer<sup>®</sup> Enterprise Reporter**

- Navigate the Crystal Reports interface
- Use Appera and Enterprise reporter to identify performance
- Creating reports
- Lab Exercise: Reporting

**DAY TWO****Troubleshooting Enterprise reporter**

- Understanding the internal process and functions
- SQL Database
- Troubleshoot common problems
- Lab Exercise: Troubleshooting

**Tuning Enterprise reporter**

- Tuning guidelines
- Configuring resources for optimum performance Scalability calculator
- Lab Exercise: Tuning

