Needs Assessment

The value of a Needs Assessment

Once you have made your investment in Spotfire, the next step for a successful deployment is user adoption. To achieve this, you need to assess what knowledge your users need in order to make effective use of the system - and drive maximum value from your investment. The training needs assessment can help you identify potential skill gaps in your organization, so they can be addressed before system deployment.

A training needs assessment helps you identify infrastructure issues that can disrupt your training plans and corresponding system rollouts. Plus, it provides an opportunity for Spotfire Education to engage your wider business community and determine the exact training requirements essential to support the deployment of Spotfire.

With a learning needs analysis, you can:

- Define the number of users in each location that are assigned to each role (user group) within your project team
- Determine the preferred methods of training and support for users in each user group, both initially and long term
- Anticipate the amount of one-on-one support required by users in each user group following their initial training
- Assess the current knowledge and skill set of typical users in each user group, along with areas where these levels may not be sufficient to support the use of the system
- Examine the infrastructure available in each location to support the training rollout, and identify potential issues with that infrastructure

Learning Solution Roadmap

The training needs assessment can help you identify potential skill gaps in your organization, so they can be addressed before system deployment. The resulting roadmap uses this assessment of what knowledge your users need in order to make effective use of the system and drive maximum value from your investment. This roadmap can include a number of different recommendations, including:

- **Role-specific training paths:** We will identify and define specific user roles, the number of users for each user role and location, their existing Spotfire knowledge, as well as their preferred learning styles.
- **Course Identification and Content:** Based off the user roles defined and their specific business needs and objectives, we will recommend standard training curriculums or custom curriculums developed specifically for your users.
- **Delivery Options and Timeline:** We will also recommend how the courses should be delivered. Should the training be on-site, use our regional training locations, or be provided as online learning. The plan will recommend the specific schedule as well.
- **Investment Summary:** We will put together the costs associated with each, and ensure that you get the best value for your training dollar.

Contact us today to arrange for your training needs assessment: contact Spotfire Training